

**your  
best  
break**  
**.com**

Company Profile





are  
you  
ready?



**your  
best  
break**  
**.com**

# We know how to take care of your needs

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DEVELOPMENT, GROWTH and DYNAMISM are the key elements that enable us to achieve our main goal: customer satisfaction. We are ready to seize the opportunities of a rapidly changing world.



# We are citizens of the world of taste

Today we are the market leader in Italy and the second largest operator in Europe, with strong presence in Spain, France, Switzerland, Germany, Poland, San Marino, Portugal, and we continue to look to the future with projects and initiatives dedicated to European markets.

Our branches:



More than 3,000 vehicles

The only company in the vending sector listed on the Milan Stock Exchange from 2012 to October 2024



280.000 vending machines

More than 210 acquisitions since 2007

~ €538 million in revenue



~ 4,600 employees

~ 1 billion distributions

our  
corporate  
identity

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## OUR PURPOSE

**Passionate** about creating a unique, **excellent** and innovative break. Anytime, anywhere in the world.

*ivsgroup*



## OUR VISION

**We want to bring Italian excellence** in coffee and vending to European consumers at any time of their day.



## OUR VALUES

Excellence

Collaboration  
& listening

Initiative  
& speed

Responsibility



WOLFF

green?

we like it!



# We are key players in a conscious food project

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The ecosystem is part of  
our daily commitment.

We make technology respectful  
of the environment and of people's  
well-being – the main resources to respect  
and protect for the future.





**BIO BREAK**  
A brand designed to integrate organic and fair-trade products into the vending network.



**FLO HYBRID**  
I bicchieri hybrid  
Hybrid cups reduce CO<sub>2</sub> emissions and are the most responsible choice available today.

**ENJOY YOUR NATURAL BREAK**

**ENJOY YOUR NATURAL BREAK**  
A vending project dedicated to healthy eating.



**SELECTED SUPPLIERS**  
We carry out strict checks to select ISO14001 certified companies as our suppliers.



**R-PET**  
Bottles made with 100% recycled r-PET plastic, reducing CO<sub>2</sub> emissions.



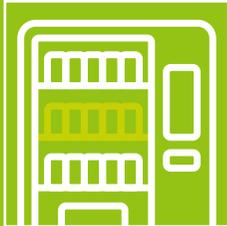
**FAIR TRADE**  
We offer consumers a way to reduce poverty through their everyday purchases.



**NEW GENERATION FLEET**  
Low-emission, low-impact vehicles.



**GREEN COFFEE POWER**  
Turning coffee grounds into energy, reducing organic waste and promoting a sustainable circular economy.



**WELLNESS BOX**  
An exclusive space for wellness products inside your vending machine.



**ENERGY SAVING**  
Respecting the environment also means saving energy and reducing unnecessary consumption.



**POWERED BY RENEWABLE ENERGY**  
Clean energy for our sites, for a future with zero impact.



**RIGENERATION**  
Smart regeneration for more sustainable and lower-impact vending machines.



**RIVENDING**  
A dedicated project for the selective collection of PET bottles, reintroducing them into the production process.



**your way,  
the right  
way**



# Follow your path, choose your break

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FOR US, DIVERSIFICATION  
IS SYNONYMOUS WITH SUCCESS.  
All our customers are important,  
but not all the same:  
only with attentive and varied service  
can we meet different dietary  
needs and lifestyles.

# Everyone deserves a good break

We offer our customers a wide selection of healthy foods that match their dietary preference.





we are  
always on  
the move



# Everywhere, with our customers

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We serve all high-traffic  
and gathering locations,  
providing refreshment  
areas that are attractive,  
safe and reliable.

## We anticipate customer needs with customized solutions

For each request, a tailor-made project is developed, aligned with the client's brand image or in collaboration with the assigned architecture firm.



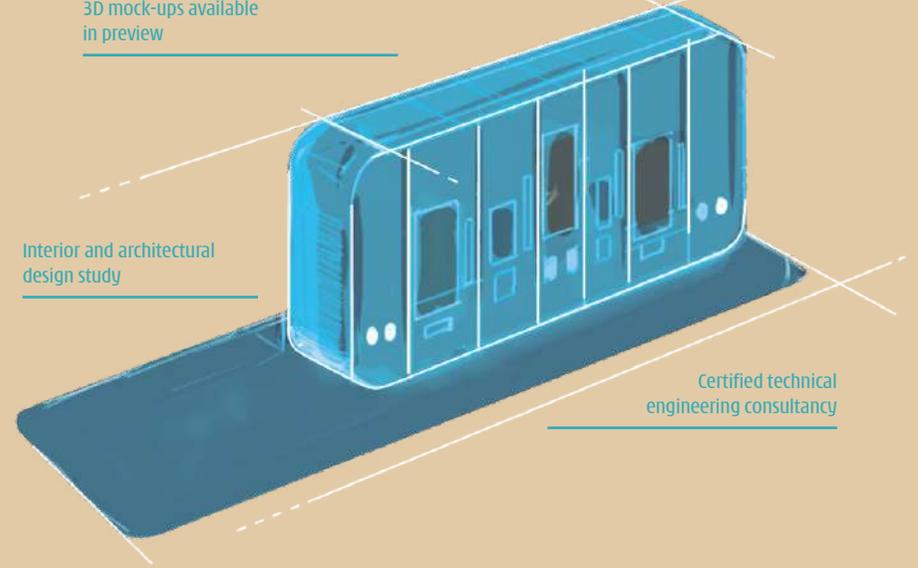
## The perfect break finds its space

We design dedicated and personalized break areas that provide the right boost to positively resume activities.

3D mock-ups available in preview

Interior and architectural design study

Certified technical engineering consultancy





**24hGO**  
the new h24

**Your Best  
Water & Design**



**BREAKCOTTO**  
#vendingdifferently



**Your Best Locker**



**Your Best Smart Fridge**  
honesty & wellness vending

*Bresküi*

**BRESKÜI**  
Your exquisite break



*Your Best Delivery*

# the last new projects

*Your Best Coffee Corner*



*Your Best Market*





# The best, just the way you like it

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We select only innovative and high-quality equipment to ensure your products are always fresh. We apply the best technologies available to our machines to make our services even more complete and functional.

# Vending

In plastic, steel,  
bronze, leather  
and fabric

Modern  
design

Hot/cold drink  
dispenser...  
minimal space,  
maximum offer

Vacuum  
chamber for a  
perfect coffee  
every time

## TOUCH



## FRESH



Freshly ground  
coffee beans



New  
personalized  
drinks with take-  
away toppings  
and syrups



REAL  
FOAMED MILK

# Table Top



# Office Capsule Service







the relax  
heroes



# Break? When needed...

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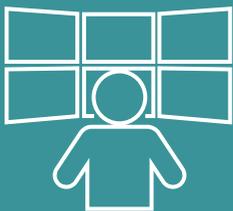
Good service goes beyond distribution.  
We also take care of our customers in the after-sales phase.  
We quickly solve technical issues and ensure the machines  
are always working properly.



More than 90,000 machines equipped with telemetry control, constantly connected to IVS headquarters



Planned preventive technical assistance



Dedicated control rooms for maintenance and refilling



Professional assistance, fast and efficient  
Average response and resolution time:  
3 hours and 20 minutes



## ...wherever you need us

WHEREVER OUR CLIENTS ARE, WE ARE THERE.  
Supply and service are always guaranteed in the shortest time thanks to a widespread logistics network.



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best  
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**.com**

taste

the quality



# A world of flavour

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QUALITY, SAFETY AND TRUST: the values that helped us win over our clients and become their trusted partner.

We always find the right solutions and offer the best products from both global and local brands.





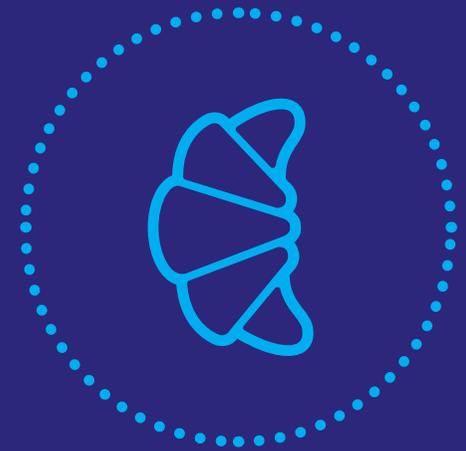
## Fresh every day

We are changing the rules of the retail world. We don't stop at classic products, but offer a wide variety of fresh options to make every break unique and different.



## Personal care

All body care products.



just  
say  
yes







Concept, Graphic design and Paging:

*ivs*group®



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